

Complaints

We take all complaints seriously. We have a full complaints policy which is available from the school office or for download from the school website.

Initial complaints regarding students and the school should be made to, Hannah Mackley, Headteacher by telephone on 01652 631280 or via email to Barton@optionsautism.co.uk. If the complaint concerns the Headteacher, please contact Toni Woods, Head of Service, toni.woods@optionsautism.co.uk.

We have received 0 complaints in the academic year 2022 - 23.

We received 1 complaint in the academic year 2023 - 2024.

The complaint related to traffic delays due to traffic turning into the school entrance.